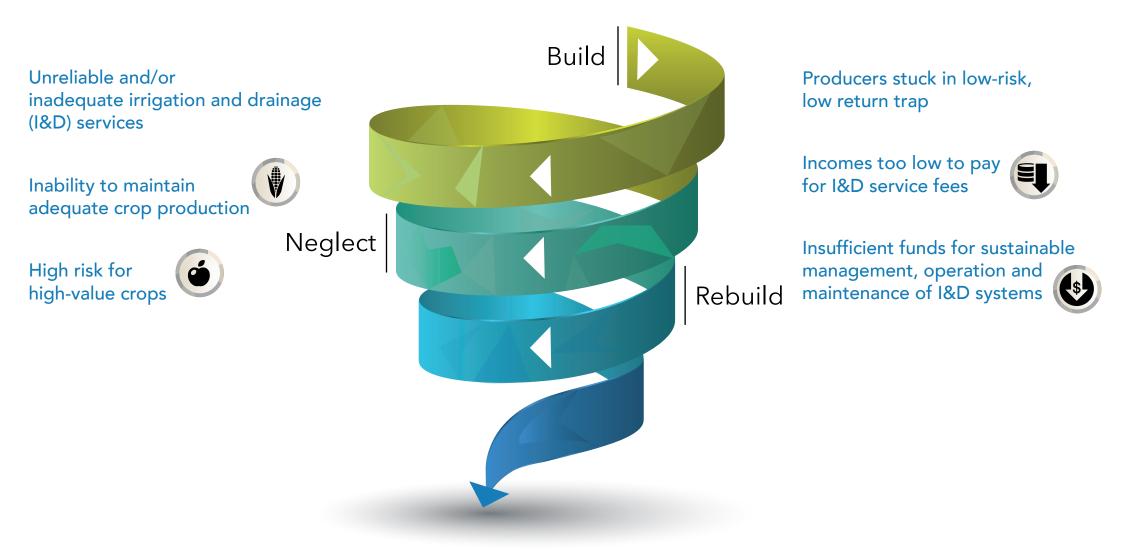
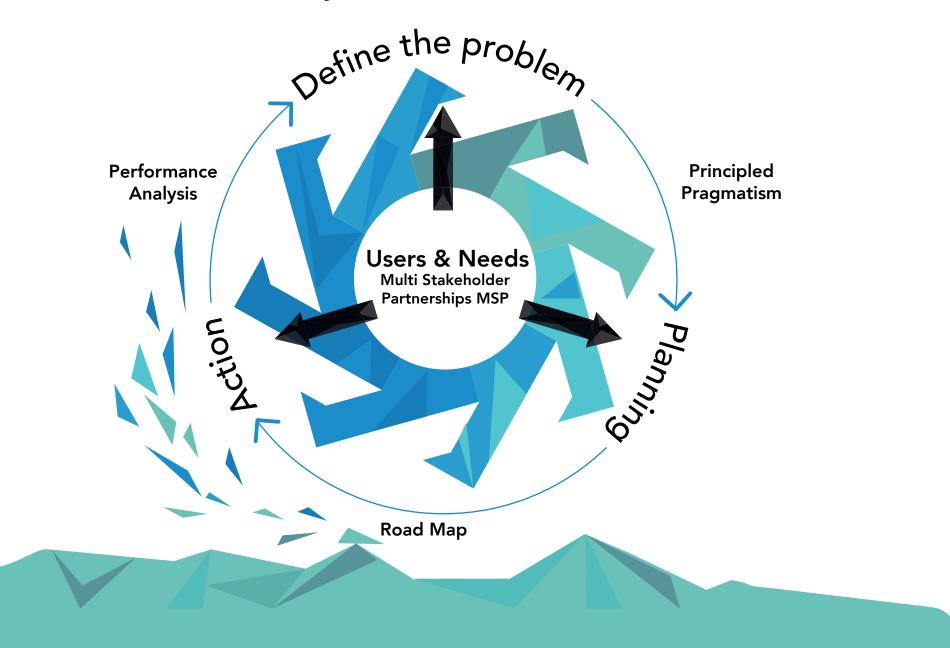
# The Downward Spiral of the Build-Neglect Rebuild Cycle



The Problem-Driven Action-Learning Planning Approach to Water Services Delivery



## Multiple Perspectives on Functional Performance

### Organizational functions

Water service-delivery functions

Irrigation services: Ensure scheduling and delivery of agreedupon quantity and quality of water to users in a reliable, flexible, and equitable manner

**Drainage services**: Ensure the evacuation of excess water to avoid production losses due to negative impacts to soil, such as those caused by flooding

**Other water uses** (if applicable): Water supply for the rural residents and livestock

Financing

Management of technical operations and other organizational processes

Asset management and strategy

#### Governance functions

- Transparency and customer orientation
- Institutional coherence, accountability, and inclusivity
  - Presence of enabling policy and legal framework

